# ART Gallery Report 0408 Client Living Situation History

# **Case Management Report**

#### **EXECUTIVE SUMMARY:**

This report is designed to allow the case worker to examine and reconstruct a history of client's living situation over an extended period of time. The report utilizes a variety of information from the clients ServicePoint records to construct a chronological history of the client's living situation over time. Events used in constructing this history include: residential program entries and exits; shelter type services; pre-entry prior living situation, and exit destinations. The report allows the user to specify a single client or a list of clients to include in the results.

## **AUDIENCE:**

Case workers and other staff involved directly with client records

# **FREQUENCY:**

As needed

#### **PURPOSE:**

Report can be used to research a client's history, check data entry accuracy or print a client's history for paper file.

# **INSTRUCTIONS:**

Instruction on how to retrieve, copy, run, and read this report is outlined below. Requests for additional information concerning the report function/design should be directed to Bowman Systems' staff via email (<u>ART\_Reports@BowmanSystems.com</u>).

**How to retrieve and copy**: Detailed step-by-step instructions concerning how to retrieve, save a copy, and map this ART Report to your site can be found in the Bowman Systems Published Documents folder under ART Documentations in your Public Folders.



**How to install:** The original version of the report is a template and must be copied from the ART Gallery Templates folder into another folder on your site and mapped to your data before it can be used. Detailed instructions for installing report templates are provided in the Bowman Documentation folder on your ART site.

**Before running the report:** Prior to running the report the user must determine the client(s) to be included in the report.

## How to run:

Upon opening the report, the user will be prompted (see Diagram 1) to specify parameters which control the data returned by the report. Once the user has provided these parameters by responding to the user prompts, a green check-mark will appear next to each field to indicate that a selection has been made. The user should then single-click the "Run Query" button to generate the report.

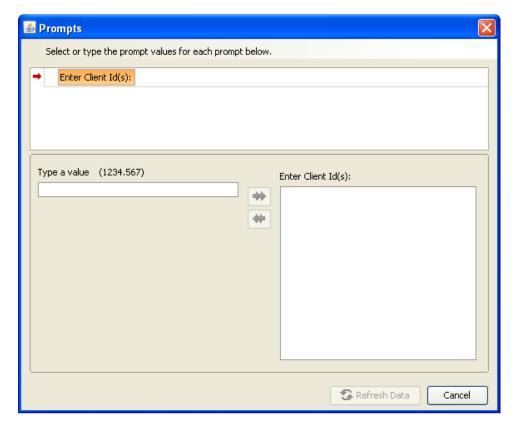


Diagram 1

The only user prompt contained in this report is:

1. **Enter Client Id:** The user should enter Client Id(s) to include by typing them in the left window and moving them into the right window using the right selection arrow.

**How to read**: The report contains tabs. Each tab is a separate sub-report containing three sections:

• **Report Header:** The header contains the title of the report, and specifies any date parameters. When running the report in "modify" view, the report header is only visible in print/page layout mode.

- **Report Footer:** The report footer contains the title of the report, the name of the sub-report, the page number, the version number, and the date/time the report was run/printed. Like the header, the footer is only visible in print mode when the report is run in modify view.
- **Report Body:** The report body is the main section of the report located between the header and the footer where the reports data is displayed in a variety of different chart and graph formats. The data contained in each of the tabs in this report is displayed and described below:

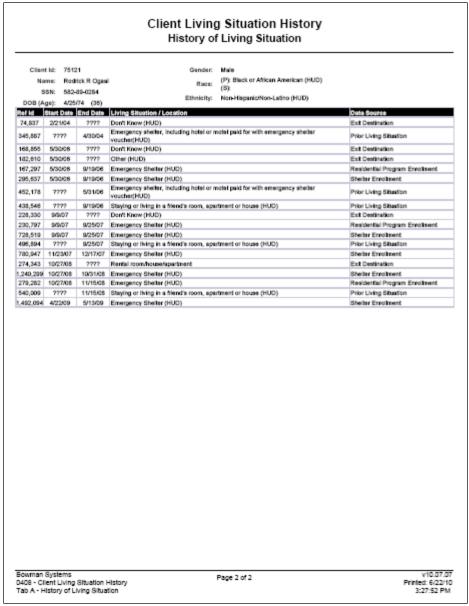


Diagram 2

**Tab A –History of Living Situation (Diagram 2):** This tab contains a chronological history of the client's living situation over time based upon events recorded in ServicePoint including: residential program entries and exits; shelter type services; pre-entry prior living situation; and exit destinations. The manner in which this information is processed is described in Technical Note #3 below.

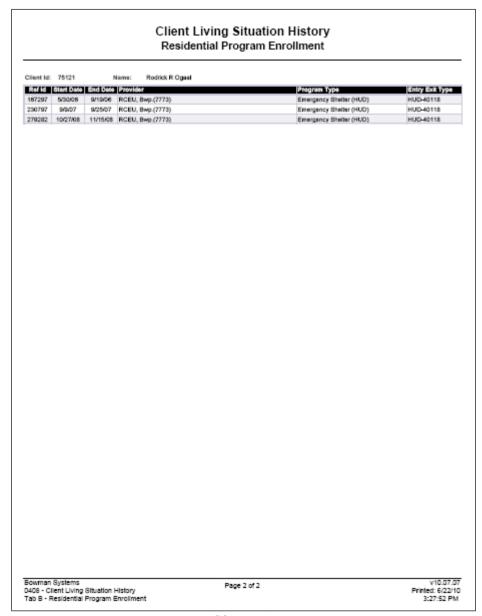


Diagram 3

**Tab B –Residential Program Enrollment (Diagram 3):** This tab contains detail information related to the client's program enrollments contained in Tab A.

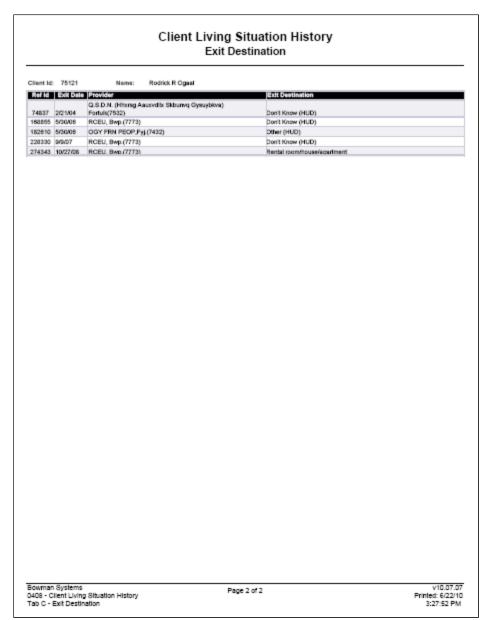


Diagram 4

**Tab C – Exit Destination (Diagram 4):** This tab contains detail information related to the client's exit destinations used in Tab A.

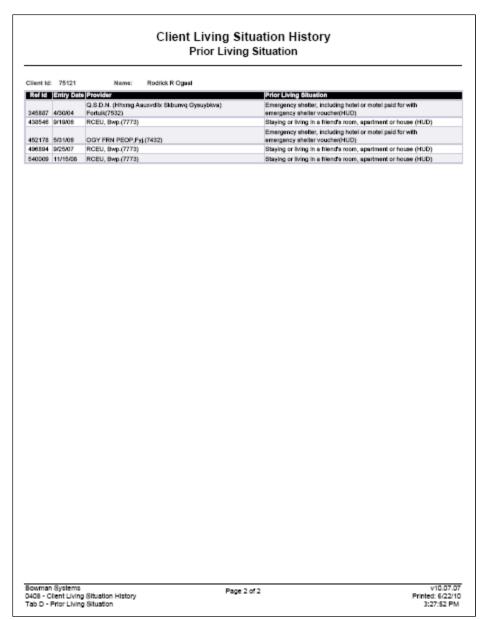


Diagram 5

**Tab D – Prior Living Situation (Diagram 5):** This tab contains detail information related to the client's prior living situations used in Tab A.

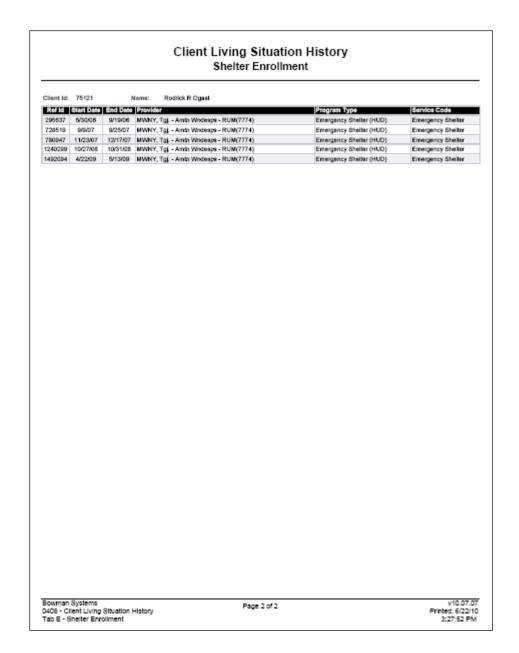


Diagram 6

**Tab E – Shelter Enrollment (Diagram 6):** This tab contains detail information related to the client's shelter services used in Tab A.

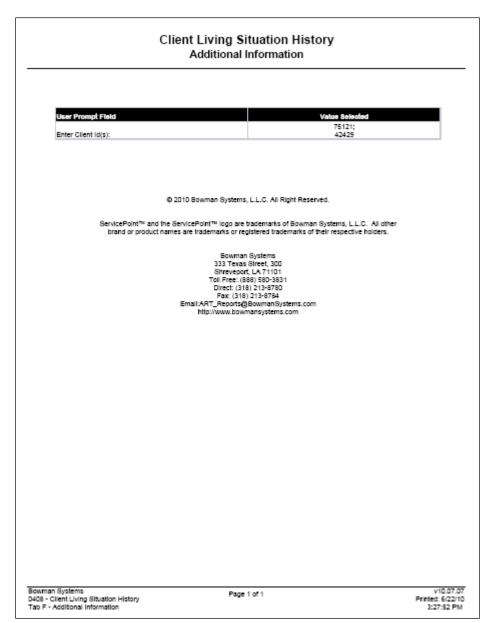


Diagram 7

**Tab F – Additional Information (Diagram 7)**: This tab is provided as a reference to the user running the report and lists the parameters specified in the user prompts.

# **TECHNICAL NOTES:**

- 1) Inactive (deleted) transactions are not included in this report.
- 2) Because of the many data tables included in this report, the report may take several minutes to run, especially when multiple clients are specified.
- 3) The construction of the living situation history contained in this report is based on the combination of several data elements as described above. The manner in which these elements are used in the construction is as follows:

- In the case of residential program enrollment, the living situation is determined by the program's program type code and the dates displayed in the start and end columns reflect the entry and exit dates. If there is no exit, then "???" is displayed in the end date column.
- In the case of residential services, the living situation is determined by the service code description and the dates displayed in the start and end columns reflect the service start and end dates. If there is no service end date, then "???" is displayed in the end date column.
- When the living situation is based on client's recorded prior living situation at time of entry, only the end date is displayed, and is based on the entry date. Since there is no means of determining when this prior living situation began, "???" is displayed in the start date column.
- When the living situation is based on client's recorded exit destination, only the start date is displayed, and is based on the exit date. Since there is no means of determining when this destination ended, "???" is displayed in the end date column.
- 4) It should be noted that in cases where a program's workflows involves the recording of both and entry exit and a shelter services that the reports will display redundant data as shown in diagram 8 below:

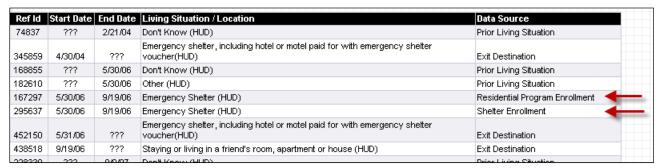


Diagram 8

If desired, the report can be easily modified to disregard either program enrollments or shelter services, by removing the first or the fourth query and the corresponding report tab.

# REPORT MODIFICATION

Users with ad-hoc ART licenses may wish to modify/customize this report to better suit their needs and purposes. When modifying an ART Gallery report such as this one, the user will need to make a copy of the original report into a different folder. This copy can be created either by using the "save as" feature or by clicking on the "organize" icon in folder view.

NOTE: The original un-modified version of this report is a template and is retained in ART Gallery Templates folder structure. These template folders are read-only and any reports must be copied to a location in the user's site (Favorites or Public Folders) then mapped to the site's data.

# **MAPPING OBJECTS**

UNIVERSES: template\_client\_event\_u template\_ee\_u template\_u

This report is mapped to the event universe (template\_client\_event\_u), entry exit universe (template\_ee\_u), and client universe (template\_u) and should be copied to your Public or Favorite folder then mapped to the equivalent event universes for your site (ex. yoursite\_client\_event\_u). Mapping for the entry exit universe can be done from the first query Res.

Mapping for the event universe can be done from the second query Exit Dest.

Mapping for the client universe can be done from the last query Shelter.

QUERY NAME	FIELD NAME	LOCATION/TYPE/USE	
		Location:	Entry Exit / Clients
		Type:	System Field
	Client Uid	Use:	Result Object
		Location:	Entry Exit
		Type:	System Field
	Entry Exit Uid	Use:	Result Object
		Location:	Entry Exit
		Type:	System Field
	Entry Exit Entry Date	Use:	Result Object
		Location:	Entry Exit
		Type:	System Field
	Entry Exit Exit Date	Use:	Result Object
		Location:	Entry Exit
Res		Type:	System Field
	Entry Exit Provider Id	Use:	Result Object
		Location:	Entry Exit / Entry Exit Provider Id
		Type:	System Field
	Entry Exit Provider Program Type	Use:	Result Object
		Location:	Entry Exit
		Type:	System Field
	Entry Exit Type	Use:	Result Object
		Location:	Entry Exit / Clients
		Type:	System Field
	Client Inactive	Use:	Filter Object
		Location:	Entry Exit
		Type:	System Field
	Entry Exit Inactive	Use:	Filter Object

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		Location:	Event Details / Client
		Type:	System Field
	Client Id	Use:	Result Object
		Location:	Events
		Type:	System Field
	Event Id	Use:	Result Object
		Location:	Events
		Type:	System Field
	Event Date	Use:	Result Object
		Location:	Events
		Type:	System Field
	Event Type	Use:	Result Object
		Location:	Event Details / Provider
		Type:	System Field
	Provider	Use:	Result Object
		Location:	Event Details / Assessments / HUD-
		40118(HUD40118)	
	Type of Living	Type:	System Field
	Situation(TYPEOFLIVINGSITUATION)	Use:	Result Object
	Situation(TTFLOFLIVINGSITOATION)	Location:	Event Details / Client
			•
	Client First Name	Type:	System Field
	Client First Name	Use:	Result Object
		Location:	Event Details / Client
		Type:	System Field
	Client Last Name	Use:	Result Object
PLS		Location:	Event Details / Client
		Туре:	System Field
	Client Middle Name	Use:	Result Object
		Location:	Event Details / Client
		Type:	System Field
	Client SSN	Use:	Result Object
		Location:	Event Details / Client
		Type:	System Field
	Client Date of Birth	Use:	Result Object
		Location:	Event Details / Client
		Type:	System Field
	Client Gender	Use:	Result Object
		Location:	Event Details / Client
		Type:	System Field
	Client Primary Race	Use:	Result Object
	Chemical y mass	Location:	Event Details / Client
		Type:	System Field
	Client Secondary Race	Use:	Result Object
	Cheffe Secondary Nace	Location:	Event Details / Client
			System Field
	Client Ethnicity	Type:	,
	Cheffic Editholty	Use:	Result Object
		Location:	Event Details / Client
	Client Ann (Comment)	Type:	System Field
	Client Age (Current)	Use:	Result Object
		Location:	Event Filters / Event Type Filters
		Type:	System Field
	Event Type is Program Entry	Use:	Filter Object

		Location:	Event Details / Client
		Type:	System Field
	Client Id	Use:	Result Object
		Location:	Events
		Type:	System Field
	Event Id	Use:	Result Object
		Location:	Events
		Type:	System Field
	Event Date	Use:	Result Object
		Location:	Events
Exit Dest		Type:	System Field
	Event Type	Use:	Result Object
	A Property of the Control of the Con	Location:	Event Details / Provider
		Type:	System Field
	Provider	Use:	Result Object
		Location:	Event Details / Entry Exit
		Type:	System Field
	Entry Exit Destination	Use:	Result Object
	,	Location:	Event Filters / Event Type Filters
		Type:	System Field
	Event Type is Program Exit	Use:	Filter Object
		Location:	Clients
		Type:	System Field
	Client Uid	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Uid	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Provider Start Date	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Provide End Date	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Provide Provider	Use:	Result Object
		Location:	Clients / Services (Outer) / Service Provide
Shelter		Provider	, , , , ,
	Service Provide Provider Program	Type:	System Field
	Type Code	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Shelter Item	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Code Description	Use:	Result Object
		Location:	Clients / Services (Outer)
		Type:	System Field
	Service Code	Use:	Result Object
		Location:	Entry Exit / Clients
		Type:	System Field
	Client Inactive	Use:	, Filter Object
	Service Inactive	Location:	Clients / Services (Outer)
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	Type:	System Field
	Use:	Filter Object